

<u>AlabamaBlue.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.bcbsal.org/sbcglossary/</u> or call 1-800-292-8868 to request a copy.

Important Questions

<b>Ukiël goue prayr le pscifrigtau</b> ?	Yes. See <u>AlabamaBlue.com</u> or call 1-800-810-BLUE for a list of network providers.	This <u>plan</u> uses a <u>provider</u> network. You will pay less if you use a <u>provider</u> in the <u>plan</u> 's network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a referral.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit No overall deductible	\$20 <u>copay</u> /visit	In Alabama, out-of-network coinsurance is
If you visit a health	<u>Specialist</u> visit	\$15 <u>copay</u> /visit No overall deductible	\$20 <u>copay</u> /visit	50%
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	Benefits listed are physician services; in Alabama, out-of-network coinsurance is 50%;
li you nave a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	facility benefits are also available; precertification may be required
	Tier 1 Drugs	\$5 <u>copay</u> (retail) \$12.50 <u>copay</u> (mail order) No overall deductible	Not Covered	
If you need drugs to treat your illness or	Tier 2 Drugs	\$5 <u>copay</u> (retail) \$12.50 <u>copay</u> (mail order) No overall deductible	Not Covered	
condition More information about	Tier 3 Drugs	\$25 <u>copay</u> (retail) \$62.50 <u>copay</u> (mail order) No overall deductible	Not Covered	Prior authorization required for specific drugs; Covered insulin products may have lower patient responsibility; select generic specialty and biosimilar drugs on the Select Generic
prescription drug coverage is available at AlabamaBlue.com/phar	Tier 4 Drugs	\$40 <u>copay</u> (retail) \$100 <u>copay</u> (mail order) No overall deductible	Not Covered	Specialty and Biosimilar Drug List will have lower member cost share
<u>Mabamablue.com/phar</u> <u>macy</u>	Tier 5 Drugs (preferred specialty)	\$80 copay (retail)		

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need immediate medical attention	Emergency room care	Accident: \$200 <u>copay</u> /visit No overall deductible Medical Emergency: \$200 <u>copay</u> /visit No overall deductible	Accident: \$200 <u>copay</u> /visit No overall deductible Medical Emergency: \$200 <u>copay</u> /visit No overall deductible	Physician charges will apply
	Emergency medical transportation	No Charge No overall deductible	No Charge No overall deductible	None
	Urgent care	\$15 <u>copay</u> /visit No overall deductible	\$20 <u>copay</u> /visit	In Alabama, out-of-

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	10% <u>coinsurance</u>	30% <u>coinsurance</u>	In Alabama, out-of-network not covered; benefits are also available for home infusion services; precertification may be required
	Rehabilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Benefits listed are for Rehabilitation & Habilitation services; each service has a combined maximum of 30 visits for

If you need help recovering or have other special health needs

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Hearing aids	Routine foot care		
Bariatric surgery	Long-term care	<ul> <li>Weight loss programs</li> </ul>		
Cosmetic surgery	<ul> <li>Private-duty nursing</li> </ul>			
Dental care (Adult)	<ul> <li>Routine eye care (Adult)</li> </ul>			

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
Chiropractic care	<ul> <li>Infertility treatment (Assisted Reproductive Technology not covered)</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		
The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay/coinsurance</u> Hospital (facility)	\$150 \$15/0%	
<u>copay/coinsurance</u> Other <u>copay/coinsurance</u>	\$0/10% \$200/10%	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

## Mia's Simple Fracture (in-network emergency room visit and follow up care)

This EXAMPLE event includes services like: Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)